PLC Fail

(2000 Quantum/2100/3100/4100/4200/5100/6100/7100/8100/9100 Series)

PLC Communication is very reliable in most applications but can be affected and hindered by connection method used, electrical layout of the application, operation of other equipment in the same electric system, dirty power, etc.

NOTE: If heater(s) and/or receivers are not receiving proper signals from the transmitting device, verify that all heaters/receivers are set to the same channel as the transmitting device. If they are, try a different channel of communication or change phases at the breaker for the heater/receiver which is not getting a consistent signal, before using the flow chart below.

